

Chris Platts - Curriculum Vitae

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D.O.B – 28/01/1980

PROFILE:

A recent graduate, looking for an opportunity to put broad IT and clear communication skills into use in a business or educational environment. Excellent problem-solving and clear communication abilities, with the intention of making technology work for people.

SKILLS:

- Quick to apply prior knowledge when finding solutions, and capacity for self-motivated learning.
- PC system hardware installation, fault diagnosis and repair.
- Windows DOS/Win3.11/9x/2000/XP installation and configuration in workstation and server roles where appropriate.
- Linux system installation and configuration, mainly in server situations.
- MacOS 9 and X/Darwin installation and support.
- Experienced with integrating different operating systems and applications in a heterogeneous network.
- Task automation with batch files, WinScript, AppleScript and UNIX Shell scripts.
- Configuring network services (SMB, PDC, Apache, Secure Shell, etc), with attention to security concerns and firewall setup.
- Visual Basic, PHP, MySQL.
- Use of Office suite applications, database systems and many other user applications.

EDUCATION

1998-2002 BSc Computer Systems & Politics (Pass), Oxford Brookes University

1996-1998 A-Level English Literature (A) Priory 6th Form, Orpington
A-Level History (D)
AS-Level Mathematics (D)
AS-Level Computer Science (A)

1991-1996 10 GCSEs including, (A* to B) Priory School, Orpington
History, Electronics, French.

EMPLOYMENT

Aug-Sept 2001 Network Administrator • Raptor Solutions Ltd. Putney, London.

Design & Implement network to enable a contract programmer to work from home. Linux server, Windows 2k and NT clients.

Mar-Apr 2002 System Design • Clockhouse Project Management, Dorset.

Build a system dedicated to importing and collating digital photos, and linking to an existing database.

OTHER EXPERIENCE

Since October 2002, I have been taking part in a project dedicated to assisting people who are new to the Mac OS X platform having switched from Windows or Linux systems. The <http://www.macmentor.org/> site, apart from the usual support forum, aims to match switchers with experienced “mentors” to give one-to-one guidance during the transition.

Between 1998 and 2002, I developed and supported a network for a student household. Key skills acquired included:

Fulfilling the requirements for secure, remote administration of a head-less Linux server (serial-port console access, SSH logins and tunnelling, web-based administration software – e.g. *Webmin*)

Providing networked file, print and connectivity resources to a network of disparate platforms.

Securing an internal network from access over the internet – configuring a gateway machine’s firewall correctly, without impacting firewalled users’ functionality.

I have also gained valuable support experience over many years, having been regarded as the first port of call for friends and family with both hardware and software-related queries. I hope that I’m able to recommend appropriately, and configure systems and applications to be as usable and intuitive to the user as possible.

REFERENCES

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