

## **CONDITIONS OF HIRE**

**Please read the following carefully. When you book with us, you are entering a contract which binds both parties.**

### **1. TERMS**

**Terms per full week** (Saturday to Saturday): The time of take over is 4pm: you must leave your property by 10am. **Short stay terms:** For holidays starting Sunday, Monday or Tuesday, the previous Saturday's charges apply. For Wednesday, Thursday or Friday starts, the following Saturday's charges apply.

You are obliged to leave everything in a clean and tidy condition. You are responsible for any damage or loss sustained during your stay.

### **2. BOOKING CONFIRMATION**

A binding contract will come into existence on issue of our Confirmation Of Booking form.

### **3. NUMBER IN PARTY**

This must not exceed four persons, (except for a baby under two years of age, children count as a person). One travel cot and one high chair are available at no extra charge.

### **4. BOOKING PAYMENT**

When you book, you must pay the applicable deposit. Balance of hire money is due and payable by the date printed on your Confirmation Of Booking (six weeks before your arrival date). For bookings made less than six weeks prior to arrival date, the full monies must be paid when you make the booking.

### **5. CANCELLATION**

No monies can be refunded under any circumstances.

### **6. MINORS**

We cannot accept any bookings from anyone under 18 years of age.

### **7. LINEN AND TOWELS**

All bed linen and towels are provided (one bath sheet, one hand towel per person).

### **8. AVAILABILITY**

If, for any unforeseen reason, the property is unable to be let, for example due to a fire, all monies will be refunded to you. However, we cannot be responsible for payment of compensation.

### **9. DAMAGE TO PROPERTY**

You are liable to the owner for any damage caused in the property in the period of hire. The owner has the right to enter the cottage if special circumstances or emergencies arise (for example if repairs need to be carried out).

### **10. SMOKING**

We operate strict no-smoking policy within the cottages.

### **11. WHEELCHAIR/DISABLED PERSONS (Nursery Cottage only)**

Our cottage is disabled accessible. However, we strongly recommend that any disabled person is accompanied by an able-bodied person.

### **12. YOUR PET (Nursery Cottage and The Granary only, £20.00 per dog)**

One, well behaved small dog is welcome. However, you must tell us when you make the booking. You must bring your own dog basket with you as pets are not allowed on the clear understanding that, in any circumstances, may lie on the bedding or chairs. Under no circumstances must be left unattended in the cottage. The dog must be exercised off the premises. The breed of dog must be declared at the booking stage.

### **13. YOUR VEHICLE**

Your vehicles and their accessories and contents are left entirely at your own risk. We are not responsible for any loss or damage of the vehicle.

### **14. ANY COMPLAINTS**

Please tell us immediately and we will endeavour to rectify them as soon as possible.

### **15. CLEANING**

Should the property be left in such a state of disarray that it requires a deep clean, an extra charge of £30 must be paid.